

# How can I redeem my ePoints?

## 1

Log in either to E-Banking or directly to the KeyClub eStore with your contract number.

## 2.a.

Log in via E-Banking: Go to <u>www.ubs.com</u> and click on "UBS logins" at the top right of the screen.

Under "Individuals" choose the option "UBS E-Banking Switzerland."



Individuals UBS E-Banking Switzerland

UBS Safe

## 2.b.

Log in via the KeyClub eStore: Go to <u>www.ubs.com/keyclubestore</u> and click on "Login" at the top right of the screen.

If you want to log in directly to the KeyClub eStore, you can skip steps three to five.

To log in via E-Banking, continue with step three.



Click on the tab "Accounts & Cards".

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### 4

You'll find "KeyClub overview" under "Direct access."

Home Assets & Investments Accounts & Cards Buc	lget Payments Markets & Trading Products Mailbo			
Accounts & Cards	𝔄 Direct access			
Overview	Open account			
Account transactions	Block card			
Account information	Debit cards - security settings			
Card transactions	KeyClub overview			
Card invoices	Set up notifications			
Settings for cards	Mortgages			



Click on "Redeem ePoints." You will automatically be redirected to the UBS KeyClub eStore.



## 6

You can see your current points balance in large print in the center left of the main page.



Home C	ategories Partners Collection	ng Points			♡ w	ishlist 🗎 Your shopping cart
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## 7

Under "Partners" you can see all the KeyClub partners and choose the one you want.

# Once you've found the right product you can add it to the cart by clicking "Add to cart".

Then either continue shopping ("Continue shopping")

or finish by clicking on "Go to Checkout."



# 20 Added to cart X Indo e-vou X X Indo e-vou X X Indo e-vou X X Indo e-vou X X Indo X X

## 10

In the shopping cart, you can use the "+/-" button and the slider (arrow) to change the number of points. As standard, the number of points is set to 5. You can adjust this if you would like to use more ePoints, or pay for the product entirely with ePoints (providing you have enough points).

Home Categories Partners Collecting Points		🛇 Wishilst 🚊 Your shopping cart (
Product quantity has been updated.		
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Go to Checkout Continue shopping	Paid with points	ost - 5.00
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## 11

When you're finished shopping, go to the checkout by clicking on "Go to Checkout".

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Go to Checkout Continue shopping			Paid with points		c+# - 5.00
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9

Enter your full address and email address on the tab "Your details."

Invoice address			
Title First name		Last name	
Street		No.	
Postcode City			
Select a country Switzorland			-

## 13

At the bottom, confirm that you have read and accepted the terms and conditions and the privacy statement by putting a cross in the corresponding fields, and continue with the payment.

## 

## 14

If you do not have sufficient points, you can pay the remaining amount with your credit or prepaid card. Choose one of the available payment methods.

CHF 5.00	Pay with a card		
kcUbs		VISA	
UBS KeyClub eStore		TISA	
Switzerland			
keyclub-estore@ubs.com		c	Cancel
0800 610 810			
www.ubs.com/regulablestore			

## 15

You will receive a confirmation email once you have placed the order. If you have purchased an e-voucher or a digital gift card, you will receive this as a PDF file in an attachment along with the order confirmation. Physical products will be delivered by the respective partner by mail in accordance with the delivery time shown in the KeyClub eStore.

